

Application for Connection / Alteration / Removal of a Special Small Service



Application Type: New Connection Alteration Removal

Please return completed form along with all attachments to: Endeavour Energy, PO Box 811 Seven Hills NSW 1730
 Email: cwadmin@endeavourenergy.com.au | Fax: 02 9853 7925 | For connection enquiries, please contact 133 718

Note: All information requested should be provided. Where not applicable please insert N/A. Application submitted with inadequate information will not be accepted.

Retail Customer Details
 Please indicate your Unmetered Special Small Service Identifier (USI) only available from Origin Energy or your National Meter Identifier (NMI) Number.
 NMI / USI _____ Retail Company _____
 Customer Name _____ Contact Number _____
 Further information regarding establishing a Retail account and choosing a Retailer can be found at http://www.ipart.nsw.gov.au/Home/For_Consumers/Choosing_an_energy_supplier

Site Details

Street: _____ Suburb / Town: _____
 Post Code: _____ Adjacent Lot no: _____ or Street no: _____
 Nearest Cross Street: _____
 Distance from Cross Street (m): _____ Direction from Cross Street (NSEW): _____
 Endeavour Energy Connection Point: Pole Column Pillar - Asset Number: _____
 Distance from device location to the Endeavour Energy asset (m): _____
 Date connection required: _____

Installation Details

Maximum demand: _____ (Amps) Duty cycle: _____ (hours of operation per 24 hours)
 Daily energy consumption = Maximum demand x 230 Volts x Duty cycle / 1000 (kWh/day)
 Daily energy consumption: _____ (kWh/day)
 Note: for Unmetered SSS, this value will be used for billing purposes as the Average Daily Consumption

Device Type Road Traffic Signals Traffic Counter Illuminated Street Sign
 Cathodic Protection Bus Shelter Illuminated Advertising
 Multiplexer Public Phone Box Other _____

Customers asset identifier/number: _____
 Site plan of proposed device location and network connection point must be attached

Applicant / Applicant's Representative Contact Details

Name / Company _____ Contact Person _____
 Street No. _____ Street Name _____
 PO Box _____ Suburb / Town _____ State _____ Post Code _____
 Phone _____ Mobile _____ Fax _____
 Email: _____

* **Do you consent to the release of your contact details to other customers with similar works in progress nearby to facilitate co-operation in design and construction activities.** Yes No

Applicant / Applicant's Representative Acknowledgement and Agreement

I acknowledge and agree that:

1. in signing and submitting this application I am requesting an expedited connection;
2. I have read and understood the terms of Endeavour Energy's Model Standing Offer for Standard Connection Services (published on its website at www.endeavourenergy.com.au) and a connection offer by Endeavour Energy for a Standard Connection Service on the terms of that Model Standing Offer is acceptable to me; and
3. if Endeavour Energy is satisfied that the service requested by me falls within the terms of Endeavour Energy's Model Standing Offer for a Standard Connection Service, then I will be taken to have accepted a connection offer by Endeavour Energy on the terms of the relevant Model Standing Offer on the date that Endeavour Energy receives this application.

Applicant's/Applicant's Representative Signature:

Date: ____/____/____

Information regarding Special Small Services

Special Small Services (SSS) are generally provided for public facilities typically located in the public road reserve that receive a low voltage electricity supply directly from Endeavour Energy's network. Typical small installations include bus stop shelters, public conveniences, decorative lighting, direction and locality signs and public telephones. The SSS method of installation must consider the elevated risk to the public or persons working on or near the installation. The technical requirements for SSS are defined in Section 5 of the Service & Installations Rules of NSW (S&IRs). The S&IRs can be found on the NSW Trade and Investment website, www.trade.nsw.gov.au/energy/electricity/network-connections/rules.

Categories of Special Small Services

Metered SSS are typically used where the load cannot be accurately assessed or is larger than 5 amps single phase. The applicant must obtain a National Meter Identifier (NMI) from an Electricity Retailer of their choice.

Unmetered market SSS, are defined by the National Metrology Procedure as Type 7 SSS. Type 7 SSS are usually used for traffic signal installations and require loads to be registered and approved by the Australian Energy Market Operator. The applicant must obtain a NMI from the owner of the installation as special arrangements will have been agreed by the customer with their Electricity Retailer to aggregate multiple installations.

There are cases where non-market unmetered SSS may be proposed by the Local Host Retailer for connection. The majority of SSS are non-market unmetered SSS. In these cases the applicant must contact Origin Energy (the Local Host Retailer for the Endeavour Energy supply area) by phone on 1300 132 480 or by email to newconnections@originenergy.com.au to initiate a non market unmetered SSS and if agreed, Origin Energy will issue the applicant with an Unmetered SSS Identifier (USI).

Applications for Special Small Services

Endeavour Energy's application form FPJ4600 Application for Connection/Alteration/Removal must be completed fully for Connection of a new SSS, the Disconnection of an existing SSS or an Alteration of a SSS load, connection point or device location.

All applications must include one of the following identifiers:-

- NMI for Metered SSS;
- NMI for Type 7 SSS;
- USI for Unmetered SSS.

The location of the installation must be accurately defined by the street in which the installation is established, including the distance and direction from nearest cross street.

The proposed Endeavour Energy network connection point and customer's asset number must be provided.

Response to applications

A technical review will assess the suitability of the proposed network connection point to connect the service. Where the proposed network connection point is suitable and the proposed method of installation is in accordance with the technical requirements, a Permission to Connect letter will be issued. Endeavour Energy's additional operational requirements will be detailed in the Permission to Connect letter. Where the upgrade or extension of the network is required to allow connection of the SSS, a Supply Offer will be issued for customer funded contestable connection works.

Additional information

If you require additional information regarding the Endeavour Energy SSS process, please contact the Endeavour Energy Customer Interaction Centre on 133 718.